HighGear® Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: HighGear 9.2.1

Report Date: January 29, 2014

Product Description:
HighGear is the leading, intuitive no-code platform for business analysts to rapidly build enterprise-grade workflow applications.

Contact Information: HighGear Support (support@HighGear.com)

Evaluation Methods Used:
General product knowledge and testing with assistive technologies

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Note

This document describes HighGear's end-user functionality. HighGear's administrative tools also comply with the criteria of WCAG 2.0 and Section 508, except for the 2D Form Designer and the Visual Workflow Designer. These two tools are hidden from Assistive Technology users because by their nature they contain visual design tools that cannot comply with these criteria.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The HighGear application does not contain audio or video content. HighGear documentation includes video content, but all video content has a text alternative that serves the equivalent purpose.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	The HighGear application does not contain audio or video content. HighGear documentation includes video content, which does not have captions. Note that all video content has a text alternative that serves the equivalent purpose.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	HighGear does not use synchronized media.
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	HighGear uses semantically-correct markup with appropriate WAI-ARIA attributes.
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	HighGear does not use auto-playing audio.
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to:	Supports	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Partially Supports	All HighGear documentation pages have descriptive titles, but the pages in the user interface do not. Unique page titles are on the roadmap for a future HighGear release.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.2.2 On Input (Level A) Also applies to: Revised Section 508	Supports	

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 602.3 (Support Docs)		

3.3.1 Error Identification (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	

3.3.2 Labels or Instructions (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	

4.1.1 Parsing (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	

4.1.2 Name, Role, Value (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Supports	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.2.4 Captions (Live) (Level AA)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 602.3 (Support Docs)
	Not Applicable	

1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to:	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	All essential elements of the HighGear application meet this criterion, but some minor elements have contrast ratios between 3.5:1 and 4.5:1. HighGear also supports standard browser contrast enhancement features.
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	The HighGear application can be resized up to 200% successfully, but above 150% the user may need to scroll horizontally to see the whole screen.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508	Not Applicable	The HighGear user interface is always rendered in a single language, based on the user's preferences.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 602.3 (Support Docs)	Not Applicable	

Table 3: Success Criteria, Level AAA

HighGear has not been evaluated against the criteria for WCAG 2.0 Level AAA.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	HighGear uses standard HTML and WAI-ARIA attributes to support assistive technologies.
302.2 With Limited Vision	Supports	HighGear supports standard browser contrast enhancement and magnification features.
302.3 Without Perception of Color	Supports	HighGear only uses color for decorative and/or supplemental purposes.
302.4 Without Hearing	Supports	The HighGear application does not contain audio or video content. HighGear documentation includes video content, and all video content has a text alternative that serves the equivalent purpose.
302.5 With Limited Hearing	Supports	The HighGear application does not contain audio or video content. HighGear documentation includes video content, and all video content has a text alternative that serves the equivalent purpose.
302.6 Without Speech	Supports	HighGear does not require speech input.
302.7 With Limited Manipulation	Supports	HighGear supports standard input mechanisms for keyboard and pointer control, so users can provide their own control devices.
302.8 With Limited Reach and Strength	Supports	HighGear supports standard input mechanisms for keyboard and pointer

Criteria	Conformance Level	Remarks and Explanations
		control, so users can provide their own control devices.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	HighGear's forms and fields can be uniquely configured by each customer. Depending on the specific configuration choices, this criteria may or may not be supported.

Chapter 4: Hardware

HighGear is a software application. It is not subject to the requirements of Chapter 4.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG 2.0 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	HighGear is not platform software
502.2.2 No Disruption of Accessibility Features	Supports	HighGear supports OS and browser accessibility features, as well as third-party assistive technology.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.2 Modification of Object Information	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.3 Row, Column, and Headers	Supports	HighGear uses the appropriate HTML table structures and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.4 Values	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.6 Label Relationships	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.7 Hierarchical Relationships	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.8 Text	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.9 Modification of Text	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.10 List of Actions	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.11 Actions on Objects	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.12 Focus Cursor	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.13 Modification of Focus Cursor	Supports	HighGear uses the appropriate HTML tags and WAI-ARIA attributes to support assistive technologies for all objects.
502.3.14 Event Notification	Supports	HighGear relies on the platform and web browser's built-in desktop notification feature.
502.4 Platform Accessibility Features	Not Applicable	HighGear is not platform software
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	HighGear follows the user's platform preferences, including magnification and contrast.

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Supports	HighGear offers an Assistive Technology compatibility mode that enhances the integration between HighGear and assistive software.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	Not Applicable	
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG 2.0 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	
603.3 Accommodation of Communication Needs	Supports	